

Notification

Email ID and Telephone Numbers of officials dealing with student grievances

Grievance	E-mail ID	Phone No. (011-)
Schedule/information regarding examination form, Exam. Centre entrance test, date sheet, hall ticket	sgoswami@ignou.ac.in	29572202 29572209 29535064
Online examination form, updation of hall ticket, attendance sheet of examinees	jlkapoor@ignou.ac.in	29571520
Refund of online examination fee	msharma@ignou.ac.in	29572206
Master Programme Grievance	mdresult@ignou.ac.in	29572212 29536103
Bachelors Programme Grievance (except BA/BCOM/BSC programme)	bdresult@ignou.ac.in	29572212 29536103
Bachelors Programme Grievance (BA/BCOM/BSC programme)	bdresult@ignou.ac.in	29572211 29536743
Diploma programme Grievance	dpresult@ignou.ac.in	29572208
Certificate programme grievance	cpresult@ignou.ac.in	29572208
Practicals related grievances	practicalsed@ignou.ac.in	29572212 29536103
Verification of certificates and issuance of transcripts	gcverification@ignou.ac.in	29572210
Assignment related grievances	assignment@ignou.ac.in	29571319
Project related grievances	projects@ignou.ac.in	29571321 29571324
Degree related grievances	convocation@ignou.ac.in	29572224 29535438
Use of unfair means (UFM) cases	ufmgroup@ignou.ac.in	29572208
Empanelment of evaluators	evaltrgroup@ignou.ac.in	29572211
Updation of GC& website related grievances	ksudhir@ignou.ac.in	29572215
Online Admission & Re-registration related grievance	csrc@ignou.ac.in	
Study Material related grievance	registrampdd@ignou.ac.in	
IGNOU Grievance Redress and Management(iGRAM)	Student can register for any queries through the website i.e. http://igram.ignou.ac.in/	
For Migration Certificate	Regional Centre Deoghar <i>rcdeoghar@ignou.ac.in</i>	8986646561
For Bonafide Certificate		
Issue of Duplicate I-Card		
Change of Address/Study Centre/Regional Centre/Programme/Elective/Course/ Medium		